

## BACHELOR LEVEL STUDENTS' QUESTIONNAIRE

**The following questionnaire is the recommended form for bachelor level students. Changes may be allowed to suit the needs of your department, if necessary.**

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The main purpose of this questionnaire is to gather information about the perspectives of Bachelor level students in the Department of (write the department name) \_\_\_\_\_ on all aspects of the teaching and learning experience in this department and at UP.

Any suggestions given by you, the students, with the purpose of quality improvement, will be welcome.

This questionnaire aims to help those who prepare the Self-Assessment Report in the department that is subject to Quality Assessment.

If you have any comments about the form or content of this questionnaire, please contact us at the Office for Academic Development at UP, at the e-mail address [zzha@uni-pr.edu](mailto:zzha@uni-pr.edu).

Completing this questionnaire is a good opportunity to express your opinion about the education you are receiving, so the more realistic your suggestions are the greater the chances that they will be used for the future planning of your department.

**The questionnaire is completely anonymous, but you are required to indicate the department and the study year you are currently attending.**

FACULTY DEPARTMENT: \_\_\_\_\_

DIVISION/STUDY BRANCH : \_\_\_\_\_

YEAR OF STUDY: \_\_\_\_\_

**1. Please provide your assessment regarding the statements presented below**  
(Put the x sign in the column that reflects your opinion on the respective issue)

<b>TEACHING AND LEARNING</b>	<b>I do not agree</b>	<b>I partially agree</b>	<b>I agree</b>	<b>I totally agree</b>	<b>I do not know</b>
The materials presented during the lectures are provided to us regularly					
Suggested literature for the courses is presented to us at the beginning of the semester					
The content of the course (syllabus) is presented to us on time					
The schedule of consultations with professors is published					
The consultation schedule between the professors and students as published initially is respected.					
The assessment methods for respective courses are presented to us at the beginning of the semester					
The teaching methods are contemporary					
The classrooms are well equipped with audio-visual tools for illustrating the lesson					
The ratio between the theoretical and practical (laboratory) part in the courses is adequate					
The student is free to choose the elective courses					
The teaching schedule is published on time					
The published teaching schedule is respected by professors					
The study program is up-to-date with the latest development in this study discipline					
The study program is comparable with other similar programs in other universities					
The ECTS value per course is calculated according to the student workload					
The practical work outside the faculty is applied regularly					
The level of communication between the department heads and students is satisfactory					

The students are aware about the employment opportunities after graduation.					
My general opinion about this study program is positive					
I would suggest this study program to other people as well					

1. Add any suggestion regarding the improvement of study quality in this department:

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**2. Please provide your assessment regarding the statements presented below**

(Put the x sign in the column that reflects your opinion on the respective issue)

<b>LABORATORY / PRACTICAL WORK</b>	<b>I do not agree</b>	<b>I partially agree</b>	<b>I agree</b>	<b>I totally agree</b>	<b>I do not know</b>
The materials for the preparation of laboratory / practical work are previously provided to us					
Laboratory / practical work is constantly supervised by the lecturer					
Laboratory / practical work is included in the final course assessment					
Laboratories and classrooms are equipped with all necessary tools and substances					
The commitment of support staff to carry out laboratory / practical work is at satisfactory level					

2. Add any suggestions regarding the improvement of the laboratory / practical part of teaching in your Department

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**3. Please provide your assessment regarding the following services – add any other service if it is not listed.**

(Put the x sign in the column that reflects your opinion on the respective issue)

<b>SERVICES AND INFRASTRUCTURE</b>	<b>I do not agree</b>	<b>I partially agree</b>	<b>I agree</b>	<b>I totally agree</b>	<b>I do not know</b>
The Dean's Office is open to remarks, suggestions and requests from students					
The head of the department is constantly available for any discussion with students					
The Office for External Relations provides sufficient information for students.					
The services of the faculty administration (exam registration) are satisfactory					
Central administration services are available for students					
Classrooms and laboratories have all necessary conditions for quality teaching.					
The maintenance of university premises (level of cleanliness) is at the right level					
Computer rooms are available for students					
The department possess a well-stocked library with professional literature					
The university library provides up-to-date electronic books and literature					
The university library provides quality services to the students					
The department possess separate reading rooms for students					
Services for students with disabilities in the department are at the satisfactory level.					
Students have access to equipment for printing and photocopying of reading materials in department					
Students' announcements board provides sufficient and continuous information					
The university campus offers centers for sports and recreation for students					

The students' accommodation at the Student Center is satisfactory					
The student canteen offers quality food					
The Center for Career Counseling and Development (LINK) provides helpful counseling for students					
The IT staff provides all necessary services					
The university provides health care services to students					
The student union at the faculty level addresses the all the students needs					
The Student Union is committed to the of all students interests at UP					

3. Add any suggestions regarding the improvement of the quality of services and infrastructure in the University / Faculty / Department

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**Additional comment**

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Thank you for participating!